Claims 1, 10, 19 and 26 are amended:

1. (Currently Amended) A method for providing context-sensitive help from a first computer to a second computer for a Web-based user interface (UI) of the first computer, the method comprising:

receiving a request for context sensitive help at the first computer from the second computer, the request corresponding to a first Web page of a Web-based UI of the first computer, the first Web page comprising a user-interface object, the request for context-sensitive help being based on a "What is the user-interface object?" or a "Why would I use the user-interface object?" question type, the user-interface object corresponding to a function of the first computer that is remotely operable by way of the second computer;

responsive to receiving the request for the context-sensitive help, the first computer:

determining a set of context sensitive information that corresponds to the first Web page;

generating a second Web page comprising the context sensitive information; and

providing the second Web page to the second computer for presentation.

2. (Original) A method as recited in claim 1, wherein the first computer is a server appliance.

3. (Original) A method as recited in claim 1, wherein generating the second Web page further comprises:

generating the second Web page in a format that is compatible with a platform of the second computer, the platform comprising a hardware platform, an operating system platform, a Web browser type indication, a software version indication, a preferred language indication, an intended use of the second computer, and/or predetermined preferences of a user.

4. (Original) A method as recited in claim 1, before receiving the request, further comprising:

communicating, by the first computer, a Web-based UI to the second computer, the first computer being operatively coupled over a network to the second computer, the Web-based UI comprising a first Web page corresponding to one or more predetermined functions of the first computer.

5. (Original) A method as recited in claim 1, further comprising:

responsive to determining the context sensitive help information, retrieving the context sensitive help information from one or more help files.

6. (Original) A method as recited in claim 1, before receiving the request, further comprising:

communicating, by the first computer, a Web-based UI to the second computer, the first computer being operatively coupled over a network to the second computer, the Web-based UI comprising a first Web page corresponding to one or more predetermined functions of the first computer, the first Web page comprising a unique ID and a persistent help object that is mapped to a URL of the first computer, the URL comprising the unique ID; and

wherein determining the context sensitive help information is based on the unique ID.

7. (Original) A method as recited in claim 6:

wherein the URL further comprises a reference to one or more computer programs on the first computer; and

wherein the operations of determining the context-sensitive help and retrieving the context sensitive help are performed by the one or more computer programs that use a server-side scripting interface.

8. (Original) A method as recited in claim 6:

wherein the URL further comprises a reference to one or more computer programs on the first computer; and

wherein the operations of determining the context sensitive help and retrieving the context sensitive help are performed by the one or more computer programs using a server-side scripting interface that generates dynamic content.

9. (Original) A computer readable medium comprising computer-executable instructions for performing a method as recited in claim 1.

10. (Currently Amended) A computer-readable storage medium comprising one or more program modules for providing context-sensitive help for a Web-based user interface (UI) of a first computer to a second computer, wherein the one or more program modules comprise computer-executable instructions for:

receiving a request for a set of context sensitive help corresponding to a Web-based UI of the first computer, the request being received at the first computer, the Web-based UI comprising a user-interface object and corresponding to one or more functions of the first computer that are remotely operable by way of the second computer, the Web-based UI being presented on the second computer, the first computer being operatively coupled to the second computer over a network, the context-sensitive help answering a "What is the user-interface object?" or a "Why would I use the user-interface object?" question type; and

responsive to receiving the request, the first computer:

generating a second Web page comprising the context-sensitive help; and

communicating the second Web page to the second computer for presentation.

11. (Original) A computer readable storage medium as recited in claim 10, wherein the first computer is a server appliance.

12. (Previously Presented) A computer-readable storage medium as recited in claim 10, wherein generating the second Web page further comprises instructions for:

generating the second Web page to be compatible with a platform of the second computer, the platform comprising an operating system platform, a Web browser platform, a preferred language, an intended use of the second computer, and/or predetermined preferences of a user.

13. (Original) A computer-readable storage medium as recited in claim 10, wherein the computer-executable instructions further comprise instructions for:

communicating, by the first computer, the Web-based UI to the second computer, the first Web-based UI comprising a persistent object mapped to a set of context-sensitive help that corresponds to the one or more functions.

14. (Original) A computer-readable storage medium as recited in claim 10, wherein the computer-executable instructions for generating the second Web page further comprise instructions for retrieving the context sensitive help from one or more help files.

15. (Original) A computer-readable storage medium as recited in claim 10, wherein the computer-executable instructions further comprise instructions for:

communicating, by the first computer, the first Web-based UI to the second computer, the first Web-based UI comprising a persistent object mapped a set of parameters comprising a set of context-sensitive help corresponding to the one or more functions, a URL of the first computer, and a unique ID corresponding to the first Web-based UI; and

wherein the computer-executable instructions for receiving the request further comprise instructions for:

receiving the request at the URL, the request comprising the unique ID; and

wherein the computer-executable instructions for generating the second Web page further comprise instructions for:

identifying the context sensitive help based on the unique ID.

16. (Original) A computer-readable storage medium as recited in claim 10, wherein the first Web page further comprises a reference to one or more computer programs on the first computer; and wherein the computer-executable instructions for generating the second Web page further comprises instructions for:

generating the second Web page with a server-side scripting interface for generating dynamic content that is identified by the one or more computer programs .

17. (Canceled).

18. (Original) A computer comprising a processor that is operatively coupled to one or more computer-readable storage media as recited in claim 10, the processor being configured to execute the computer program instructions.

19. (Currently amended) A system for providing context-sensitive help for a Web-based user interface (UI), the system comprising:

a memory comprising a set of computer-executable instructions; and

a processor coupled to the memory, the processor being configured to execute the computer executable instructions for:

communicating the Web based UI to a different system for presentation;

responsive to receiving a request for context sensitive help, determining a set of context-sensitive help that corresponds to the Web-based UI, the Web-based UI comprising a user-interface object, the request for context-sensitive help requesting a "What is the user-interface object?" or a "Why would I use the user-interface object?" answer type, the Web-based UI corresponding to one or more functions of the system that are remotely operable by way of the different system;

encapsulating the context sensitive help into a Web page that is compatible with a platform of the different system; and

communicating the context-sensitive help embedded in the web page to the different system for presentation.

20. (Original) A system as recited in claim 19, wherein the Web-based UI further comprises a persistent help object that is programmed, responsive to user selection, to communicate a context-sensitive help request message to the system.

21. (Original) A system as recited in claim 19, wherein the Web-based UI further comprises a persistent help object that is programmed to send, upon selection, a context-sensitive help request message to a URL that identifies the system.

22. (Previously Presented) A system as recited in claim 19, wherein the Web-based UI further comprises a persistent help object that is programmed, responsive to user selection, to communicate a context-sensitive help request message to the system, the context-sensitive help request message comprising a unique ID corresponding to the Web-based UI, and wherein the computer-executable instructions for determining further comprise instructions for:

identifying the context-sensitive help based on the unique ID.

23. (Original) A system as recited in claim 19, wherein the computer-executable instructions for determining further comprise a server-side scripting interface for returning dynamic content to the system and wherein the context-sensitive help is dynamic content.

24. (Original) A system as recited in claim 23, wherein the server-side scripting interface is selected from a set of scripting interfaces comprising a Common Gateway Interface and/or an Internet Server Application Program Interface.

25. (Canceled).

26. (Currently Amended) A user interface embodied in a computer-readable storage medium for providing context-sensitive help for a remote user interface (UI), the user interface comprising:

a first area in a web page for displaying, on a first device, a remote UI that corresponds to a second device, the remote UI comprising a user-interface object and corresponding to at least one function of the second device that is remotely operable by way of the first device; and

a second area within the first area for providing a context-sensitive help control for accessing a set of context sensitive help to answer a "What is the user-interface object?" or a "Why would I use the user-interface object?" question type.

27. (Original) A user interface as recited in claim 26, wherein the context-sensitive help control is a representation of a question mark.

28. (Original) A user interface as recited in claim 26, wherein the context-sensitive help control is mapped to a URL that comprises a unique ID that corresponds to a particular Web page of the Web-based UI, the unique ID referencing the context-sensitive help.

29. (Original) A user interface as recited in claim 26, wherein the context-sensitive help control is mapped to a URL comprising a reference to a computer program module and one or more parameters for the computer program module, the one or more parameters being a combination of parameters comprising a unique ID corresponding to the Web-based UI, an operating system, a Web browser, a software version indication, and/or a language, the computer program module and the one or more parameters being used by the second device to identify, retrieve, and/or modify the context-sensitive help.

30. (Original) A user interface as recited in claim 26, wherein the second device is a server appliance.

31. (Original) A computer comprising a processor that is operatively coupled to a memory comprising computer-executable instructions for displaying a user interface as recited in claim 26.